

Electronic Acknowledgement Receipt

EFS ID:	9247720
Application Number:	10645438
International Application Number:	
Confirmation Number:	7992
Title of Invention:	Management of queues in contact centres
First Named Inventor/Applicant Name:	Tony McCormack
Customer Number:	23644
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		ROA94702.pdf	550434 bf56c94986c2b0727f8b77ca5c3f6e4778b2c	yes	18
Multipart Description/PDF files in .zip description					
	Document Description		Start		End
	Amendment/Req. Reconsideration-After Non-Final Reject		1		1
	Amendment Copy Claims/Response to Suggested Claims		2		8
	Applicant Arguments/Remarks Made in an Amendment		9		18
Warnings:					
Information:					
2	Extension of Time	extensionoftime94702.pdf	208375 0948c1ee5d93620b33ef341981eafec73ca59008	no	1
Warnings:					
Information:					
3	Fee Worksheet (PTO-875)	fee-info.pdf	29994 ca2203c15181dcd9f02d4468952c0b7762020eb	no	2
Warnings:					
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Total Files Size (in bytes):			788803		

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